



## **ISRAEL REVEALED - Cancellation Policy**

**ISRAEL REVEALED's** cancellation policy entitles clients to a refund of monies received, except for certain monies which are non-refundable, according to the following conditions and schedule:

1. **Vendor Costs:** Cancellation Fees apply to some types of bookings and air tickets, while some tickets and bookings are completely non-refundable. Any **Vendor Fee** levied by vendor are non-refundable to the client at any time (as applicable).
2. **Credit Card Costs:** For any cancellation (no matter who makes it) if payments have been made using a credit card, there is a 5% non-refundable **Credit Card Processing Fee**.
3. **Administrative Costs:** Whereas administrative expenses apply before commencement of travel, upon deposit, a \$500 per person **Administrative Fee** is applicable for all cancellations (no matter who makes it, including but not limited to cancellations made by Israel Revealed and/or program participants).
4. **Program Costs (additional to items 1, 2 and 3 above):**

### **Schedule**

90 - 61 days before program  
 60 - 22 days before program  
 21 - 15 days before program  
 14 - 08 days before program  
 07 - 00 days before program

### **Cancellation Fee**

20% of Program Price - per person  
 40% of Program Price - per person  
 60% of Program Price - per person  
 80% of Program Price - per person  
 100% of Program Price - per person

With beginning of program all unused Program services are non-refundable.

Cancellation notices must be sent, in writing, by registered mail to **ISRAEL REVEALED** at P.O. Box 52, Sandy, UT 84091. After computing items 1, 2, 3 and 4 (when applicable) refunds will be processed within 60 days of receiving the written cancellation notice from the client.

**Conditions Which May Modify the Above:** Request for Refund due to severe illness of a client, or of an immediate family member, must be received with written documentation from medical personnel. Upon review and authorization, a **Travel Credit** will be issued so it can be applied toward the same touring program. (i.e. - If a Travel Credit is issued for an Egypt plus Israel Tour Program, then the credit will apply to the Egypt plus Israel re-booking. If the future booking is for an Israel Program only, then only the amount of the Israel credit will be applied). Please note that Airline and Vendor Costs are sometimes entirely non-refundable as well as Credit Card Costs.

**ISRAEL REVEALED** will issue the Travel Credit with an expiration date of 1 year from the date of cancellation. The Travel Credit is non-transferrable.

The Terms and Conditions on the **ISRAEL REVEALED** Reservation Form are a binding part of the above information. 5/25